Godwin Mbah

SALESFORCE DEVELOPER | SENIOR SALESFORCE ADMINISTRATOR

Why Hire Me

I am a Certified Senior Salesforce Administrator, Platform App builder and Salesforce Developer with more than 5 years of experience in full Salesforce implementation and business process automation. I have extensive knowledge in design, business logic automation, development, Security, integration, and maintaining high-quality Salesforce solutions. Totally I have managed over 350 users where I was also in charge of training and onboarding newly recruited Administrators and fresher developers.

Employment History

Salesforce Developer | Sr. Salesforce Administrator, High Initiative Corp, UK

FEBRUARY 2022 — NOVEMBER 2022

- I completed 6 full Salesforce Implementation projects including a complete configuration and customizations of Sales, Service, Experience and Health cloud.
- I worked on multiple integrations such as QuickBooks, Air-Core, SAP, DocuSign.
- I set-up and customized Omnichannel, Telephony, Entitlement process, knowledge base, chatbot, Macros in Service cloud.
- Converted more than 80 Process Builders and workflows into Flows and Apex triggers while leveraging SOQL and SOSL.
- I and my team build custom application solutions and deployed as managed & unmanaged packages.
- I configured our Experience cloud site for customer self-service leveraging custom Lightning Web Components, Aura Component, and flows to meet up with the business use case as per requirement.

Sr. Salesforce Administrator | Developer, Eastmart Reality Innovators, Ukraine

JULY 2019 — OCTOBER 2021

- I was responsible for maintaining data integrity and security for our company covering from organization level to record level security.
- I led the on-boarding & training of employees alongside managing up to 34 users using Agile methodology work model.
- I performed data migration, data cleansing and improved user adoption.
- I build flows and approval processes to automate our business. processes and hence boosting org productivity and profitability.
- I wrote about 40 apex triggers and batch apex to run batch jobs on bulk records.

Salesforce Administrator, Mironkcloud Tech, USA

APRIL 2017 — JUNE 2019

- Develop 100+ complex reports, and dashboards, that helped our organization identify customer patterns and improved business profitability by 35%.
- Implemented over 40 validation rules using complex formula improving data integrity.
- I setup our sales process, configuring different record types and page layouts
- I hired and managed a team of 3 other Salesforce Admins for our organization

Education | Certifications

Salesforce Developer, Platform App Builder, Administrator

BSc. Computer Science, University of Buea

Click Below!

Visit My Portfolio

Personal Details

Dubai, Sport City, UAE
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Technical Skills

Agile Project Management

Excellent Communication

Collaboration & Teamwork

Data Security And Analytics

Apex Triggers | Asynchronous Apex

SOQL | SOSL

Flows, Validation rules

DML, Data Import & Export

Reports and Dashboards

LWC & Aura Components

Visual Force Pages

REST | SOAP APIs

HTML, CSS & JavaScript

ReactJS Bootstrap

CI/CD

Visual Studio Code

JIRA

Slack

MS Teams

Asana

MS Office 365 (Dynamics 365)

Languages

English

French